



Live Access Scheme – Joining Form

Motorpoint Arena Cardiff operates a LIVE ACCESS scheme which offers complimentary tickets for the Personal Assistants/Carers of disabled patrons. We have limited availability per show, and these are available only to customers who are in receipt of one of the following;

- Higher rate care component of the Disability Living Allowance (DLA)
- Enhance Personal Independent Payment (PIP)
- Higher rate Attendance Allowance
- Certificate of Visual Impairment

We would ask that you send proof of eligibility accompanied with a copy of a photo ID such as one of the following before being accepted onto the scheme:

- Your blue badge
- Driving license or passport

All documentation should be most recent.

Personal Assistants

All Personal Assistants must be over 18 years old.

Child Personal Assistant Tickets

We would expect all minors attending a show to be accompanied by an adult and therefore do not provide a free personal assistant ticket as our age policy (14) for lone minors takes priority: i.e. the child would need a paying adult with them to enter the venue, regardless of care need.

Name: _____

Email: _____

Contact Number: _____

DOB: ____ / ____ / ____

Address: _____

Access Requirements

At our venue we pride ourselves at being able to provide a high level of service and care for all of our patrons. In order that our Stewarding team is best prepared to facilitate your visit, we do ask that you initially provide us with some details of your extra needs and your access requirements in the space below.

Do you have mobility issues? Yes No

Are you a wheelchair user? Yes No

Are you blind or visually impaired? Yes No

Are you deaf or hearing impaired? Yes No

Other (Please specify) _____

If you have any questions or queries regarding this form or this policy, please call us on 02920 23 45 09 or email **motorpointarenacardiff.liveaccess@livenation.co.uk**. Please note that on submitting the documentation it may take up to 14 days to process.

Please send your completed form to: LIVE ACCESS, Motorpoint Arena, Mary Ann Street, Cardiff, CF10 2EQ

Office use only;

➤ Date Received; _____ Processed By; _____

➤ Live Access Number; _____ Processed Date; _____

